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Logistics and transport

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## TRANSPORT DESIGNERS

### THE GROUP

The **Ceccarelli Group** today is a 360° logistic partner, with a range of services, technologies and geographical coverage that can satisfy a global market which is increasingly interested in the “just in time”.

### OUR MISSION

To grow together with our customers, supporting their logistic and transportation needs, through the quality and added value of our work.

### OUR VALUES

LOYALTY,  
INTEGRITY,  
RESPONSIBILITY,  
RESPECT.





**CUSTOMISED  
SUPPORT  
THE CUSTOMER  
ALWAYS  
AT THE CENTRE**

### **CUSTOMER SERVICE**

Internal customer service with highly qualified and selected personnel, to provide you with all our experience.

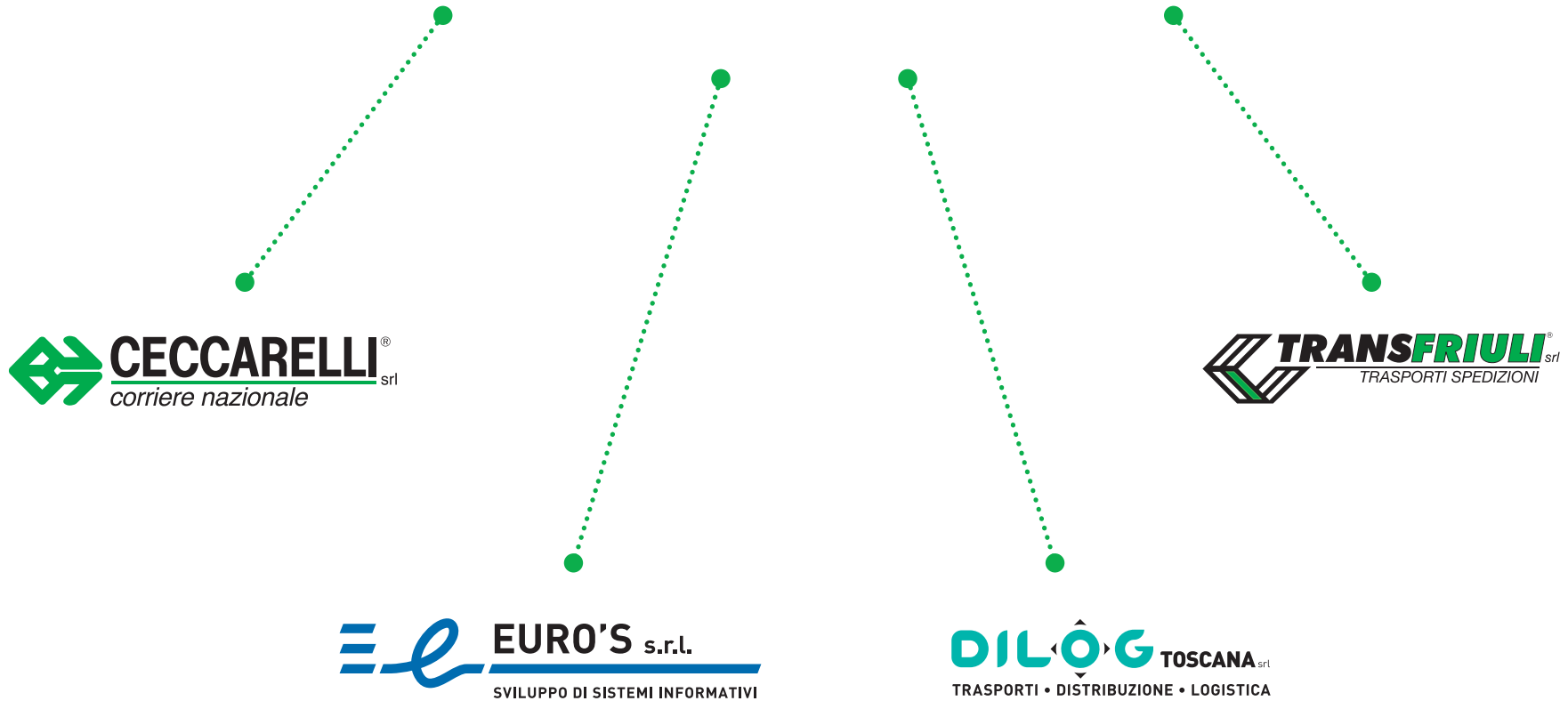
Our staff is ready to offer customised solutions in order to meet your every need and requirement.

Through dedicated software programs and online services you can freely control the progress of your shipments or require assistance from our readily available staff.

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# Ceccarelli Finanziaria





## COACHING E TEAM BUILDING

### TRAINING

Training programs managed by Ceccarelli Finanziaria cater for people belonging to different corporations, both internal and external to our group.

Often the contents are based on topics proposed by our consultants, or they can be requested by staff who want to deepen their knowledge of specific subjects.

This approach provides an excellent opportunity for discussion and inter-company exchange.

Learning includes classroom activities and experience on the field, both specially developed and designed to foster greater involvement and possible interactions. Working through experiential techniques allows the participant to understand in an immediate and intuitive way the meaning of the proposed training content.

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## EVERYDAY ALL OVER ITALY

### ITALIAN ROUTES

#### Groupage Service

Our own fleet of the latest generation vehicles, equipped with satellite tracking, can carry out transports without transshipment for any sector, even in the A.D.R. regime

#### Courier Service

Our own ever expanding infrastructure guarantees collections and deliveries in **24/48/72** hours, through a network of 60 agencies in all Italian cities..

#### Pallet Express

The largest Italian express distribution network for goods on pallets. **PREMIUM SERVICE** with **24** hour delivery guaranteed in the agreed time slot.

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## EVERYDAY IN EUROPE

### INTERNATIONAL ROUTES

#### **Groupage Service**

A "door to door" service, without transshipment, with daily departures to and from all European countries ensures transports with predefined time slots, optimisation of loading and unloading times, urgent transit time, constant traceability and security of goods.

#### **Courier Service**

Knowledge of the reference markets, partnering with key networks European distribution of specific traffic lines and multiple daily departures guarantee a highly flexible and timely supply across Europe.

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## SPACES TAILORED TO ANY SIZE

### WAREHOUSING

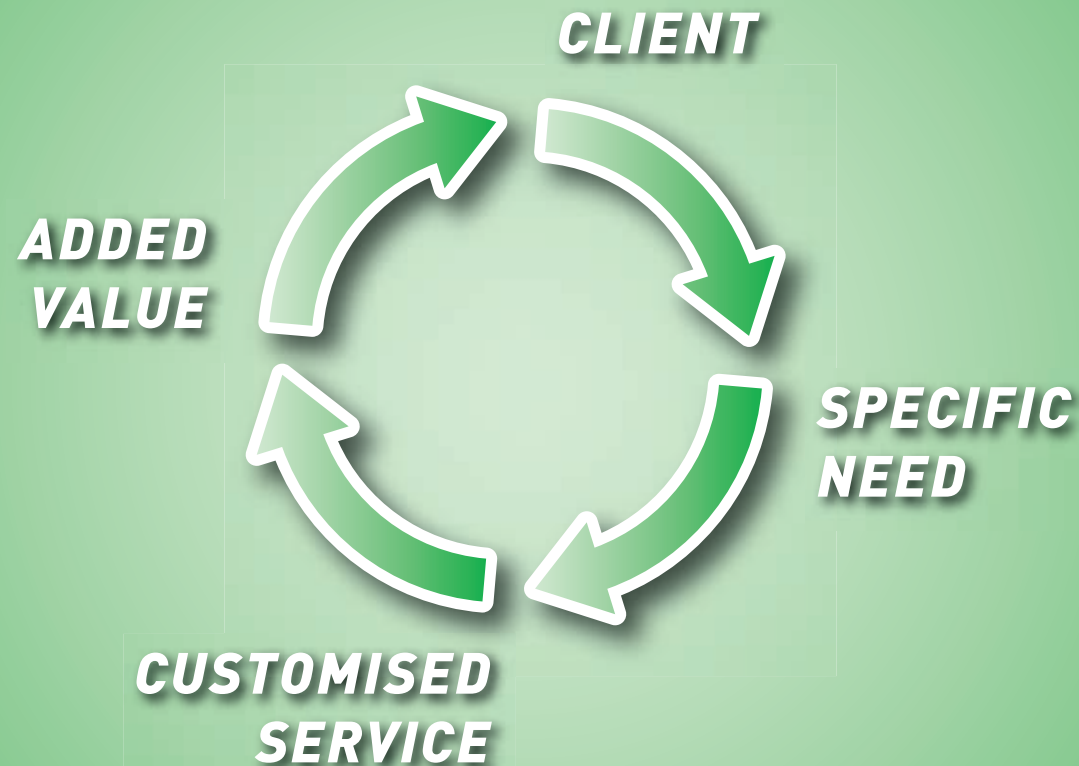
Its ability to coordinate supply chains for SMEs, its knowledge of products, different needs and requirements, allow the **Ceccarelli Group** to design together with its clients the best customised solutions and to manage the most suitable networks for achieving the agreed service targets.

The **Ceccarelli Group** has a logistics structure and a dedicated team ready to respond to your every need, even for small storage spaces.

**Wine Logistics:** the experience gained in wine transportation has led the **Ceccarelli Group** to complete its services for the entire supply chain by adding a temperature-controlled warehouse and a special warehouse for processing tax duties on European shipments.

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## CUSTOMISED SERVICES WITH HIGH ADDED VALUE

### CUSTOMISED SERVICES

**Ceccarelli Group's** offer is completed by a range of specialist services closely linked to customer needs.

- ▶ Returns management and Reverse Logistics
- ▶ Guaranteed delivery and follow-up of shipments
- ▶ Deliveries on appointment in the agreed time slot
- ▶ Management of document archives
- ▶ Digital archiving and storage on Servers

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## REVERSE LOGISTICS FOR THE INDUSTRIAL SECTOR

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### REVERSE LOGISTICS

Reverse Logistics concerns different area, such as

- ▶ Management of returned and unsold goods
- ▶ Management of the end of life of packaged products
- ▶ Management of waste from industrial processes

Among the phases requiring special attention are:

- ▶ Characterisation of waste materials and subsequent classification, carried out by the manufacturer itself
- ▶ Transport carried out only by entities registered on the National Register of Environmental Operators (MD 406/98)
- ▶ Treatment (recovery and/or final disposal), performed only by entities authorised by the competent authorities (Legislative Decree no. 152/06)



## ONLINE SERVICES INNOVATION COMES THROUGH THE WEB

### INFORMATION TECHNOLOGY

Integrated enterprise information systems, qualified staff and internal development of customised management software make the **Ceccarelli Group** dynamic and evolved, both in terms of streamlining processes and operational flows, and in the construction and support of the relationships with our customers.

Our website, after a quick registration, offers the following services:

- ▶ Booking of collection orders
- ▶ Display of transport orders
- ▶ Track & Trace Service
- ▶ Documents service
- ▶ Online support
- ▶ Access to your deposits in the warehouse



## OUR BRANCHES

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